



A Message From The Owner

“As the owner, I want to personally assure you that we’re committed to being more than just a warehouse — we’re a fulfilment partner you can trust. Our team is focused on delivering reliable, efficient, and transparent service that gives you the confidence to scale without distraction. Your growth is our priority, and we’re here to support it every step of the way.”

Matt Stephens
Director - PackPro eCommerce Fulfilment



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Welcome to PackPro!

Your Trusted 3PL Fulfilment Partner

About Us

At PackPro, we make **fulfilment simple**. Whether you're shipping a few parcels or thousands, we receive, pick, pack, and ship on time, every time.

Strategic Location

We're based in Centurion Park, Colchester, 40 minutes **Felixstowe Port**, with a new warehouse optimised for **quick stock turnarounds**.

Values & Standards

We're committed to building **long-term partnerships** and **helping eCommerce businesses grow** with confidence.

Why Partner with PackPro?

We provide **fair, transparent pricing** so you stay in control of your costs. Partner with PackPro for **reliable fulfilment** and **dedicated support!**

Services

- FBA Prep
- Order Fulfilment
- Container Unloading
- Returns Handling
- Reworking
- Seller Fulfilled Prime
- Dropshipping

Industries

- Homewares
- Toys & Games
- Beauty
- Leisure
- Outdoors
- Apparel
- Subscription Boxes



Enterprise Level Fulfilment Rate Card

Fulfilment B2C *e-Commerce B2C Pick & Pack*

Order Pick Start	£0.60
Per Units Picked	£0.30

Fulfilment B2B *e-Commerce B2B Pick & Pack*

Order Pick Start	£1.50
Per Cartons Picked	£1.50

Goods In *Single SKU Cartons*

Carton	£1.00
Pallet	£5.00
20ft Container	£225
40ft Container	£325

Storage *Charged Weekly* Per Cubic Metre

£2.80

Packaging *Custom Packaging on Request*

Polybag (per order)	Free
Pallet & Wrap	£12.50

Returns *A Grade Return Processing*

Single Item Return	£2.50
Per Additional Items	£0.50

Additional Charges Ad-Hoc Requirements

Insert Fee Per Order **£0.20** / FBA UPS Booking Per Carton **£0.25** / Expedited Shipping **£5** / Warehouse Labour Hourly **£25** / IT Support Hourly **£40**

Key Information

Invoices issued weekly / Minimum invoice charge of **£60** + VAT applies / All Price Exclude VAT / Prices Are Reviewed Annually & Subject To Change / Payments Via GoCardless

Royal Mail - Large Letter

Uninsured / Up to 750g / Max Dimensions: 355mm x 250mm x 25mm

48 Hours Untracked	£2.15 (up to 250g)	£2.28 (up to 500g)	£2.80 (up to 750g)
24 Hours Untracked	£2.96 (up to 500g)	£3.44 (up to 750g)	
48 Hours Tracked	£3.52 (up to 750g)		
24 Hours Tracked	£4.45 (up to 750g)		

Royal Mail - Small Parcel

Un-insured / Up to 2kg / Max Dimensions: 450mm x 350mm x 160mm

48 Hours Untracked	£4.39 (up to 1kg)	£4.78 (up to 2kg)
24 Hours Untracked	£6.07 (up to 1kg)	£6.33 (up to 2kg)
48 Hours Tracked	£4.98 (up to 2kg)	
24 Hours Tracked	£9.02 (up to 2kg)	

Evri - Zone A

Un-insured / Up to 15kg / Length: 120cm + Width x 2 + Depth x 2 = 245cm

48 Hours	£3.11 (up to 1kg)	£3.97 (up to 2kg)	£4.57 (up to 5kg)	£4.85 (up to 10kg)
24 Hours	£3.71 (up to 1kg)	£4.57 (up to 2kg)	£5.17 (up to 5kg)	£5.45 (up to 10kg)

Evri - Zone B

Un-insured / Up to 15kg / Length: 120cm + Width x 2 + Depth x 2 = 245cm

48 Hours	£5.51 (up to 1kg)	£6.37 (up to 2kg)	£6.97 (up to 5kg)	£7.25 (up to 10kg)
24 Hours	£6.11 (up to 1kg)	£6.97 (up to 2kg)	£7.57 (up to 5kg)	£7.85 (up to 10kg)

Parcelforce

*Standard - Insured up to £100 / Up to 20kg / Length: 150cm + Width x 2 + Depth x 2 = 300cm
Parcels with length between 1.1m - 1.5m, or with second longest side over 70cm will include surcharge of £7.95*

Oversize - Insured up to £100 / Up to 25kg / Length 250cm + Width x 2 + Depth X 2 = 400cm

Zone 1		Zone 2		Zone 3	
48 Hours	£5.71	48 Hours	£16.50	48 Hours	£18.58
24 Hours	£5.85	24 Hours	£16.63	24 Hours	£24.29
Noon	£10.61	Noon	£23.33	Noon	£29.05
10AM	£17.04	10AM	£37.49	10AM	£45.16
Saturday	£22.55	Saturday	£33.34	Saturday	£40.99
Oversize	£27.84	Oversize	£62.64	Oversize	£62.64

Jersey / Guernsey £16.55

Royal Mail - EU Large Letter - 3 to 5 Days Delivery

Uninsured / Up to 500g / Max Dimensions: 355mm x 250mm x 25mm

	Untracked >250g	Untracked >500g	Tracked >250g	Tracked >500g
Austria	£2.78	£2.91	£9.28	£10.66
Belgium	£3.07	£4.80	£8.72	£10.11
Denmark	£4.07	£5.70	£8.72	£9.55
Finland	£4.37	£5.84	£9.29	£10.70
France	£3.19	£4.15	£6.77	£7.37
Germany	£2.59	£3.48	£7.46	£8.13
Gibraltar	£3.34	£5.33	£9.29	£10.70
Greece	£3.51	£5.68	£9.29	£10.70
Ireland	£3.25	£4.52	£8.55	£9.21
Italy	£3.78	£4.97	£9.29	£10.70
Netherlands	£2.69	£4.15	£7.23	£8.10
Poland	£4.02	£5.43	£7.77	£8.83
Portugal	£3.56	£5.45	£8.24	£9.35
Spain	£3.24	£5.14	£7.23	£7.75
Sweden	£3.12	£4.53	£7.37	£8.03
Switzerland	£3.29	£4.74	£9.29	£10.70
Turkey	£3.57	£4.91	£9.29	£10.70

Royal Mail - ROW Large Letter - 5 to 7 Days Delivery

Uninsured / Up to 500g / Max Dimensions: 355mm x 250mm x 25mm

	Untracked >250g	Untracked >500g	Tracked >250g	Tracked >500g
Australia	£6.05	£34.14	£26.03	£26.03
Canada	£5.08	£24.13	£20.70	£20.70
China	£19.49	£19.49	£18.21	£18.21
UAE	£16.82	£16.82	£15.99	£15.99
USA	£21.32	£21.32	£19.52	£19.52

***Prices Are Reviewed Quartley & Subject To Change**

Royal Mail - EU Small Parcel - 3 to 5 Days Delivery

Uninsured / Up to 2kg / Max Dimensions: 450mm x 350mm x 160mm

	Untracked >1kg	Untracked >2kg	Tracked >1kg	Tracked >2kg
Austria	£6.85	£6.85	£12.88	£12.88
Belgium	£18.11	£18.11	£19.38	£19.38
Denmark	£12.74	£12.74	£11.01	£11.01
Finland	£17.68	£17.68	£20.35	£20.35
France	£7.55	£7.55	£9.41	£9.41
Germany	£8.35	£8.35	£11.15	£11.15
Gibraltar	£20.32	£20.32	£20.98	£20.98
Greece	£21.40	£21.40	£15.64	£15.64
Ireland	£14.81	£14.81	£11.01	£11.01
Italy	£13.97	£13.97	£14.19	£14.19
Netherlands	£12.20	£12.20	£14.05	£14.05
Poland	£15.37	£15.37	£16.12	£16.12
Portugal	£17.28	£17.28	£16.75	£16.75
Spain	£13.91	£13.91	£11.63	£11.63
Sweden	£10.55	£10.55	£12.60	£12.60
Switzerland	£11.21	£11.21	£16.41	£16.41
Turkey	£15.15	£15.15	£19.38	£19.38

Royal Mail - ROW Small Parcel - 5 to 7 Days Delivery - Uninsured

Un-insured / Up to 2kg / Max Dimensions: 450mm x 350mm x 160mm

	Untracked >1kg	Untracked >2kg	Tracked >1kg	Tracked >2kg
Australia	£34.14	£34.14	£26.03	£26.03
Canada	£24.13	£24.13	£20.70	£20.70
China	£19.49	£19.49	£18.21	£18.21
UAE	£16.82	£16.82	£15.99	£15.99
USA	£21.32	£21.32	£19.52	£19.52

***Prices Are Reviewed Quartley & Subject To Change**

Parcelforce - EU Parcel Tracked - 3 to 5 Days Delivery*£100 Insurance / Up to 20kg / Max Dimensions: 300cm Girth, Max Length 150cm*

	Economy DDU	Priority DDP
Austria	£17.49	£20.65
Belgium	£17.90	£17.25
Denmark	£24.01	£18.22
Finland	£30.10	£30.94
France	£17.10	£20.21
Germany	£15.26	£17.12
Greece	£44.08	£50.91
Ireland	£17.36	£24.63
Italy	£20.48	£24.23
Netherlands	£18.73	£16.66
Poland	£21.59	£19.53
Portugal	£26.41	£24.02
Spain	£21.56	£28.53
Sweden	£24.49	£24.87

PackPro offers shipping to a range of European countries, though not all destinations are listed above. If the country you wish to ship to isn't included, please reach out for a quote.

We also provide worldwide parcel shipping via air freight, with rates calculated volumetrically and finalised once your order is packed. If you can provide parcel weight and dimensions, we're happy to calculate a preliminary quote.

***Prices Are Reviewed Quartley & Subject To Change**

UK Shipping Zones

Parcelforce Zone 1

AB - Aberdeen - AB10-AB16, AB21-AB25, AB30, AB32, AB39, AB41-AB44, AB51, AB99

AL - St Albans - AL1-AL10

B - Birmingham - B1-B21, B23-B38, B40, B42-B50, B60-B80, B90-B99

BA - Bath BA1-BA16, BA20-BA22

BB - Blackburn - BB1-BB12, BB18, BB94

BD - Bradford - BD1-BD24, BD97-BD99

BH - Bournemouth - BH1-BH25, BH31

BL - Bolton - BLO-BL9, BL11, BL78

BN - Brighton - BN1-BN3, BN5-BN18, BN20-BN27, BN41-BN45, BN50-BN52, BN88, BN91, BN99

BR - Bromley - BR1-BR8

BS - Bristol - BS1-BS11, BS13-BS16, BS20-BS32, BS34-BS37, BS39-BS41, BS48, BS49, BS80, BS98, BS99

CA - Carlisle - CA1-CA28, CA95, CA99

CB - Cambridge - CB1-CB11, CB21-CB25

CF - Cardiff - CF3, CF5, CF10, CF11, CF14, CF15, CF23, CF24, CF30-CF48, CF61-CF64, CF71, CF72, CF81-CF83, CF91, CF95, CF99

CH - Chester - CH1-CH8, CH25-CH34, CH41-CH48, CH49, CH60-CH66, CH70, CH88, CH99

CM - Chelmsford - CMO-CM9, CM11-CM24, CM77, CM92, CM98, CM99

CO - Colchester - CO1-CO16

CR - Croydon - CRO, CR2-CR9, CR44, CR90

CT - Canterbury CT1-CT21, CT50

CV - Coventry - CV1-CV13, CV21-CV23, CV31-CV37, CV47

CW - Crewe - CW1-CW12, CW98

DA - Dartford DA1-DA18

DD - Dundee - DD1-DD11

DE - Derby DE1, DE3-DE7, DE11-DE15, DE21-DE24, DE45, DE55, DE56, DE65, DE72-DE75, DE99

DG - Dumfries & Galloway - DG1-DG14, DG16

DH - Durham - DH1-DH9, DH97-DH99

DL - Darlington - DL1-DL17

DN - Doncaster - DN1-DN12, DN14-DN22, DN31-DN41, DN55

DT - Dorchester - DT1-DT11

DY - Dudley - DY1-DY14

E - London - E1-E18, E20, E77, E98, E1W, EC50, EC1A, ECIM, ECIN, ECIP, ECIR, EC1V, EC1Y, EC2A, EC2M, EC2N, EC2P, EC2R, EC2V, EC2Y, EC3A, EC3M, EC3N, EC3P, EC3R, EC3V, EC4A, EC4M, EC4N, EC4P, EC4R, EC4V, EC4Y

EH - Edinburgh - EH1-EH49, EH51-EH55, EH91, EH95, EH99

EN - Enfield - EN1-EN11, EN77

EX - Exeter - EX1-EX24, EX31-EX39

FK - Falkirk - FK1-FK16

FY - Blackpool - FYO-FY8

UK Shipping Zones

Parcelforce Zone 1

G - Glasgow - G1-G5, G9, G11-G15, G20-G23, G31-G34, G40-G46, G51-G53, G58, G60-G79, G81-G84
 GL - Gloucester - GL1-GL20, GL50-GL56
 GU - Guildford - GU1-GU12, GU14-GU35, GU46, GU47, GU51, GU52, GU95
 HA - Harrow - HAO-HA9
 HD - Huddersfields - HD1-HD9 HG - Harrogate - HG1-HG5
 HP - Hemel Hempstead - HP1-HP23, HP27
 HR - Hereford - HR1-HR9
 HU - Hull - HU1-HU20IV
 HX - Halifax - HX1-HX7
 IG - Ilford IG1-IG11
 IP - Ipswich - IP1-IP33, IP98
 IV - Inverness - IV4-IV9, IV63
 KA - Kilmarnock - KA1-KA26, KA29, KA30
 KY - Kingston-Upon-Thames - KT1-KT24
 KY - Kirkcaldy - KY1-KY16, KY99
 L - Liverpool - L1-L40, L67-L75, L80
 LA - Lancaster - LA1-LA23
 LD - Llandrindod Wells - LD1-LD8
 LE - Leicester - LE1-LE19, LE21, LE41, LE55, LE65, LE67, LE87, LE94, LE95
 LL - Llandudno - LL11-LL49, LL51-LL78
 LN - Lincoln - LN1-LN13Page 1 – 3
 LS - Leeds LS1-LS29, LS88, LS98, LS99
 LU - Luton - LU1-LU7
 M - Manchester - M1-M9, M11-M35, M38, M40, M41, M43-M46, M50, M60, M61, M90, M99
 ME - Rochester - ME1-ME20, ME99
 MK - Milton Keynes - MK1-MK19, MK40-MK46, MK77
 ML - Motherwell - ML1-ML12
 N - London - North - N1, N1C, N1P, N2-N22, N81
 NE - New Castle Upon Tyne - NE1-NE13, NE15-NE49, NE61-NE71, NE82, NE83, NE85, NE88, NE92, NE98
 NG - Nottingham - NG1-NG25, NG31-NG34, NG70, NG80, NG90
 NN - Northampton - NN1-NN18, NN29
 NP - Newport - NP4, NP7, NP8, NP10-NP13, NP15, NP16, NP18-NP20, NP22-NP26, NP44
 NR - Norwich - NR1-NR35, NR99
 NW - London - NW1-NW11, NW1W, NW26
 OL - Oldham - OL1-OL16, OL95
 OX - Oxford - OX1-OX5 - OX7-, OX9-OX18, OX20, OX25-OX29, OX33, OX39, OX44, OX49
 PA - Paisley - PA1-PA19
 PE - Peterborough - PE1-PE16, PE19-PE38, PE99
 Perth - PH1-PH16

UK Shipping Zones

Parcelforce Zone 2

AB - Aberdeen - AB31, AB33-AB38, AB45, AB52-AB56
FK - Falkirk & Stirling - FK17-FK21
HS - Outer Hebrides - HS1-HS9
IV - Inverness - IV1-IV3, IV10-IV28, IV30-IV32, IV36, IV40-IV49, IV51-IV56, IV99
KA - Kilmarnock - KA27, KA28
KW - Kirkwall - KW1-KW3, KW5-KW17
PA - Paisley - PA20-PA38, PA41-PA49, PA60-PA78, PA80
PH - Perth - PH17-PH26, PH30-PH44, PH49, PH50
PO - Isle of Wight - PO30-PO41
ZE - Lerwick - ZE1-ZE3

UK Shipping Zones

Parcelforce Zone 3

BT - Belfast - BT1-BT49, BT51-BT58, BT60-BT71, BT74-BT82, BT92-BT94
IM - Isle of Man IM1-IM9, IM99
TR - Truro (Scilly Isles) - TR21-TR25

UK Shipping Zones

Evri Zone B

AB - Aberdeen - AB35-AB38, AB53-AB56
BT - Northern Ireland - All BT postcodes (excludes sending from BT to standard UK postcodes)
FK - Falkirk - FK17-FK22
Outer Hebrides - All HS postcodes
Isle of Man - All IM postcodes
Inverness - All IV postcodes
KA - Kilmarnock - KA27-KA28
KW - Kirkwall - All KW postcodes
PA - Paisley - PA17-PA18, PA20-PA38, PA41-PA80
Perth - PH3, PH5-PH7, PH10-PH11, PH13-PH50
PO - Portsmouth - PO30-PO33, PO35-PO41
TR - Truro TR21-TR25
Shetland - All ZE postcodes