



## A Message From The Owner

*“As the owner, I want to personally assure you that we’re committed to being more than just a warehouse — we’re a fulfilment partner you can trust. Our team is focused on delivering reliable, efficient, and transparent service that gives you the confidence to scale without distraction. Your growth is our priority, and we’re here to support it every step of the way.”*

Matt Stephens  
Director - PackPro eCommerce Fulfilment



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# Welcome to PackPro!

## Your Trusted 3PL Fulfilment Partner

### About Us

At PackPro, we make **fulfilment simple**. Whether you're shipping a few parcels or thousands, we receive, pick, pack, and ship on time, every time.

### Strategic Location

We're based in Centurion Park, Colchester, 40 minutes **Felixstowe Port**, with a new warehouse optimised for **quick stock turnarounds**.

### Values & Standards

We're committed to building **long-term partnerships** and **helping eCommerce businesses grow** with confidence.

### Why Partner with PackPro?

We provide **fair, transparent pricing** so you stay in control of your costs. Partner with PackPro for **reliable fulfilment** and **dedicated support**!

### Services

- FBA Prep
- Order Fulfilment
- Container Unloading
- Returns Handling
- Reworking
- Seller Fulfilled Prime
- Dropshipping

### Industries

- Homewares
- Toys & Games
- Beauty
- Leisure
- Outdoors
- Apparel
- Subscription Boxes



## Starter Level Fulfilment Rate Card

### **Fulfilment B2C** *e-Commerce B2C Pick & Pack*

Order Pick Start	£0.90
Per Units Picked	£0.40

### **Fulfilment B2B** *e-Commerce B2B Pick & Pack*

Order Pick Start	£1.50
Per Cartons Picked	£1.50

### **Goods In** *Single SKU Cartons*

Carton	£1.50
Pallet	£5.00
20ft Container	£300
40ft Container	£400

### **Storage** *Charged Weekly*

Per Cubic Metre	£3.50
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### **Packaging** *Custom Packaging on Request*

Polybag (per order)	Free
Pallet & Wrap	£12.50

### **Returns** *A Grade Return Processing*

Single Item Return	£2.50
Per Additional Items	£0.50

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### **Additional Charges** Ad-Hoc Requirements

Insert Fee Per Order **£0.20** / FBA UPS Booking Per Carton **£0.25** / Expedited Shipping **£5** / Warehouse Labour Hourly **£25** / IT Support Hourly **£40**

### **Key Information**

Invoices issued weekly / Minimum invoice charge of **£60** + VAT applies / All Price Exclude VAT / Prices Are Reviewed Annually & Subject To Change / Payments Via GoCardless

**Royal Mail - Large Letter***Uninsured / Up to 750g / Max Dimensions: 355mm x 250mm x 25mm*

<b>48 Hours Untracked</b>	<b>£2.15</b> (up to 250g) <b>£2.28</b> (up to 500g) <b>£2.80</b> (up to 750g)
<b>24 Hours Untracked</b>	<b>£2.96</b> (up to 500g) <b>£3.44</b> (up to 750g)
<b>48 Hours Tracked</b>	<b>£3.52</b> (up to 750g)
<b>24 Hours Tracked</b>	<b>£4.45</b> (up to 750g)

**Royal Mail - Small Parcel***Un-insured / Up to 2kg / Max Dimensions: 450mm x 350mm x 160mm*

<b>48 Hours Untracked</b>	<b>£4.39</b> (up to 1kg) <b>£4.78</b> (up to 2kg)
<b>24 Hours Untracked</b>	<b>£6.07</b> (up to 1kg) <b>£6.33</b> (up to 2kg)
<b>48 Hours Tracked</b>	<b>£4.98</b> (up to 2kg)
<b>24 Hours Tracked</b>	<b>£9.02</b> (up to 2kg)

**Evri - Zone A***Un-insured / Up to 15kg / Length: 120cm + Width x 2 + Depth x 2 = 245cm*

<b>48 Hours</b>	<b>£3.11</b> (up to 1kg) <b>£3.97</b> (up to 2kg) <b>£4.57</b> (up to 5kg) <b>£4.85</b> (up to 10kg)
<b>24 Hours</b>	<b>£3.71</b> (up to 1kg) <b>£4.57</b> (up to 2kg) <b>£5.17</b> (up to 5kg) <b>£5.45</b> (up to 10kg)

**Evri - Zone B***Un-insured / Up to 15kg / Length: 120cm + Width x 2 + Depth x 2 = 245cm*

<b>48 Hours</b>	<b>£5.51</b> (up to 1kg) <b>£6.37</b> (up to 2kg) <b>£6.97</b> (up to 5kg) <b>£7.25</b> (up to 10kg)
<b>24 Hours</b>	<b>£6.11</b> (up to 1kg) <b>£6.97</b> (up to 2kg) <b>£7.57</b> (up to 5kg) <b>£7.85</b> (up to 10kg)

**Parcelforce***Standard - Insured up to £100 / Up to 20kg / Length: 150cm + Width x 2 + Depth x 2 = 300cm  
Parcels with length between 1.1m - 1.5m, or with second longest side over 70cm will include surcharge of £7.95**Oversize - Insured up to £100 / Up to 25kg / Length 250cm + Width x 2 + Depth X 2 = 400cm*

<b>Zone 1</b>		<b>Zone 2</b>		<b>Zone 3</b>	
<b>48 Hours</b>	<b>£5.71</b>	<b>48 Hours</b>	<b>£16.50</b>	<b>48 Hours</b>	<b>£18.58</b>
<b>24 Hours</b>	<b>£5.85</b>	<b>24 Hours</b>	<b>£16.63</b>	<b>24 Hours</b>	<b>£24.29</b>
<b>Noon</b>	<b>£10.61</b>	<b>Noon</b>	<b>£23.33</b>	<b>Noon</b>	<b>£29.05</b>
<b>10AM</b>	<b>£17.04</b>	<b>10AM</b>	<b>£37.49</b>	<b>10AM</b>	<b>£45.16</b>
<b>Saturday</b>	<b>£22.55</b>	<b>Saturday</b>	<b>£33.34</b>	<b>Saturday</b>	<b>£40.99</b>
<b>Oversize</b>	<b>£27.84</b>	<b>Oversize</b>	<b>£62.64</b>	<b>Oversize</b>	<b>£62.64</b>

**Jersey / Guernsey £16.55**

### Royal Mail - EU Large Letter - 3 to 5 Days Delivery

*Uninsured / Up to 500g / Max Dimensions: 355mm x 250mm x 25mm*

	Untracked >250g	Untracked >500g	Tracked >250g	Tracked >500g
Austria	£2.78	£2.91	£9.28	£10.66
Belgium	£3.07	£4.80	£8.72	£10.11
Denmark	£4.07	£5.70	£8.72	£9.55
Finland	£4.37	£5.84	£9.29	£10.70
France	£3.19	£4.15	£6.77	£7.37
Germany	£2.59	£3.48	£7.46	£8.13
Gibraltar	£3.34	£5.33	£9.29	£10.70
Greece	£3.51	£5.68	£9.29	£10.70
Ireland	£3.25	£4.52	£8.55	£9.21
Italy	£3.78	£4.97	£9.29	£10.70
Netherlands	£2.69	£4.15	£7.23	£8.10
Poland	£4.02	£5.43	£7.77	£8.83
Portugal	£3.56	£5.45	£8.24	£9.35
Spain	£3.24	£5.14	£7.23	£7.75
Sweden	£3.12	£4.53	£7.37	£8.03
Switzerland	£3.29	£4.74	£9.29	£10.70
Turkey	£3.57	£4.91	£9.29	£10.70

### Royal Mail - ROW Large Letter - 5 to 7 Days Delivery

*Uninsured / Up to 500g / Max Dimensions: 355mm x 250mm x 25mm*

	Untracked >250g	Untracked >500g	Tracked >250g	Tracked >500g
Australia	£6.05	£34.14	£26.03	£26.03
Canada	£5.08	£24.13	£20.70	£20.70
China	£19.49	£19.49	£18.21	£18.21
UAE	£16.82	£16.82	£15.99	£15.99
USA	£21.32	£21.32	£19.52	£19.52

**\*Prices Are Reviewed Quartley & Subject To Change**

### Royal Mail - EU Small Parcel - 3 to 5 Days Delivery

*Uninsured / Up to 2kg / Max Dimensions: 450mm x 350mm x 160mm*

	Untracked >1kg	Untracked >2kg	Tracked >1kg	Tracked >2kg
Austria	£6.85	£6.85	£12.88	£12.88
Belgium	£18.11	£18.11	£19.38	£19.38
Denmark	£12.74	£12.74	£11.01	£11.01
Finland	£17.68	£17.68	£20.35	£20.35
France	£7.55	£7.55	£9.41	£9.41
Germany	£8.35	£8.35	£11.15	£11.15
Gibraltar	£20.32	£20.32	£20.98	£20.98
Greece	£21.40	£21.40	£15.64	£15.64
Ireland	£14.81	£14.81	£11.01	£11.01
Italy	£13.97	£13.97	£14.19	£14.19
Netherlands	£12.20	£12.20	£14.05	£14.05
Poland	£15.37	£15.37	£16.12	£16.12
Portugal	£17.28	£17.28	£16.75	£16.75
Spain	£13.91	£13.91	£11.63	£11.63
Sweden	£10.55	£10.55	£12.60	£12.60
Switzerland	£11.21	£11.21	£16.41	£16.41
Turkey	£15.15	£15.15	£19.38	£19.38

### Royal Mail - ROW Small Parcel - 5 to 7 Days Delivery - Uninsured

*Un-insured / Up to 2kg / Max Dimensions: 450mm x 350mm x 160mm*

	Untracked >1kg	Untracked >2kg	Tracked >1kg	Tracked >2kg
Australia	£34.14	£34.14	£26.03	£26.03
Canada	£24.13	£24.13	£20.70	£20.70
China	£19.49	£19.49	£18.21	£18.21
UAE	£16.82	£16.82	£15.99	£15.99
USA	£21.32	£21.32	£19.52	£19.52

**\*Prices Are Reviewed Quartley & Subject To Change**



**Parcelforce - EU Parcel Tracked - 3 to 5 Days Delivery***£100 Insurance / Up to 20kg / Max Dimensions: 300cm Girth, Max Length 150cm*

	<b>Economy DDU</b>	<b>Priority DDP</b>
<b>Austria</b>	<b>£17.49</b>	<b>£20.65</b>
<b>Belgium</b>	<b>£17.90</b>	<b>£17.25</b>
<b>Denmark</b>	<b>£24.01</b>	<b>£18.22</b>
<b>Finland</b>	<b>£30.10</b>	<b>£30.94</b>
<b>France</b>	<b>£17.10</b>	<b>£20.21</b>
<b>Germany</b>	<b>£15.26</b>	<b>£17.12</b>
<b>Greece</b>	<b>£44.08</b>	<b>£50.91</b>
<b>Ireland</b>	<b>£17.36</b>	<b>£24.63</b>
<b>Italy</b>	<b>£20.48</b>	<b>£24.23</b>
<b>Netherlands</b>	<b>£18.73</b>	<b>£16.66</b>
<b>Poland</b>	<b>£21.59</b>	<b>£19.53</b>
<b>Portugal</b>	<b>£26.41</b>	<b>£24.02</b>
<b>Spain</b>	<b>£21.56</b>	<b>£28.53</b>
<b>Sweden</b>	<b>£24.49</b>	<b>£24.87</b>

PackPro offers shipping to a range of European countries, though not all destinations are listed above. If the country you wish to ship to isn't included, please reach out for a quote.

We also provide worldwide parcel shipping via air freight, with rates calculated volumetrically and finalised once your order is packed. If you can provide parcel weight and dimensions, we're happy to calculate a preliminary quote.

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# UK Shipping Zones

## Parcelforce Zone 1

AB - Aberdeen - AB10-AB16, AB21-AB25, AB30, AB32, AB39, AB41-AB44, AB51, AB99  
AL - St Albans - AL1-AL10  
B - Birmingham - B1-B21, B23-B38, B40, B42-B50, B60-B80, B90-B99  
BA - Bath BA1-BA16, BA20-BA22  
BB - Blackburn - BB1-BB12, BB18, BB94  
BD - Bradford - BD1-BD24, BD97-BD99  
BH - Bournemouth - BH1-BH25, BH31  
BL - Bolton - BLO-BL9, BL11, BL78  
BN - Brighton - BN1-BN3, BN5-BN18, BN20-BN27, BN41-BN45, BN50-BN52, BN88, BN91, BN99  
BR - Bromley - BR1-BR8  
BS - Bristol - BS1-BS11, BS13-BS16, BS20-BS32, BS34-BS37, BS39-BS41, BS48, BS49, BS80, BS98, BS99  
CA - Carlisle - CA1-CA28, CA95, CA99  
CB - Cambridge - CB1-CB11, CB21-CB25  
CF - Cardiff - CF3, CF5, CF10, CF11, CF14, CF15, CF23, CF24, CF30-CF48, CF61-CF64, CF71, CF72, CF81-CF83, CF91, CF95, CF99  
CH - Chester - CH1-CH8, CH25-CH34, CH41-CH48, CH49, CH60-CH66, CH70, CH88, CH99  
CM - Chelmsford - CMO-CM9, CM11-CM24, CM77, CM92, CM98, CM99  
CO - Colchester - CO1-CO16  
CR - Croydon - CRO, CR2-CR9, CR44, CR90  
CT - Canterbury CT1-CT21, CT50  
CV - Coventry - CV1-CV13, CV21-CV23, CV31-CV37, CV47  
CW - Crewe - CW1-CW12, CW98  
DA - Dartford DA1-DA18  
DD - Dundee - DD1-DD11  
DE - Derby DE1, DE3-DE7, DE11-DE15, DE21-DE24, DE45, DE55, DE56, DE65, DE72-DE75, DE99  
DG - Dumfries & Galloway - DG1-DG14, DG16  
DH - Durham - DH1-DH9, DH97-DH99  
DL - Darlington - DL1-DL17  
DN - Doncaster - DN1-DN12, DN14-DN22, DN31-DN41, DN55  
DT - Dorchester - DT1-DT11  
DY - Dudley - DY1-DY14  
E - London - E1-E18, E20, E77, E98, E1W, EC50, EC1A, EC1M, EC1N, EC1P, EC1R, EC1V, EC1Y, EC2A, EC2M, EC2N, EC2P, EC2R, EC2V, EC2Y, EC3A, EC3M, EC3N, EC3P, EC3R, EC3V, EC4A, EC4M, EC4N, EC4P, EC4R, EC4V, EC4Y  
EH - Edinburgh - EH1-EH49, EH51-EH55, EH91, EH95, EH99 EN - Enfield - EN1-EN11, EN77  
EX - Exeter - EX1-EX24, EX31-EX39  
FK - Falkirk - FK1-FK16  
FY - Blackpool - FYO-FY8



# UK Shipping Zones

## Parcelforce Zone 1

G - Glasgow - G1-G5, G9, G11-G15, G20-G23, G31-G34, G40-G46, G51-G53, G58, G60-G79, G81-G84  
 GL - Gloucester - GL1-GL20, GL50-GL56  
 GU - Guildford - GU1-GU12, GU14-GU35, GU46, GU47, GU51, GU52, GU95  
 HA - Harrow - HAO-HA9  
 HD - Huddersfields - HD1-HD9 HG - Harrogate - HG1-HG5  
 HP - Hemel Hempstead - HP1-HP23, HP27  
 HR - Hereford - HR1-HR9  
 HU - Hull - HU1-HU20IV  
 HX - Halifax - HX1-HX7  
 IG - Ilford IG1-IG11  
 IP - Ipswich - IP1-IP33, IP98  
 IV - Inverness - IV4-IV9, IV63  
 KA - Kilmarnock - KA1-KA26, KA29, KA30  
 KY - Kingston-Upon-Thames - KT1-KT24  
 KY - Kirkcaldy - KY1-KY16, KY99  
 L - Liverpool - L1-L40, L67-L75, L80  
 LA - Lancaster - LA1-LA23  
 LD - Llandrindod Wells - LD1-LD8  
 LE - Leicester - LE1-LE19, LE21, LE41, LE55, LE65, LE67, LE87, LE94, LE95  
 LL - Llandudno - LL11-LL49, LL51-LL78  
 LN - Lincoln - LN1-LN13Page 1 – 3  
 LS - Leeds LS1-LS29, LS88, LS98, LS99  
 LU - Luton - LU1-LU7  
 M - Manchester - M1-M9, M11-M35, M38, M40, M41, M43-M46, M50, M60, M61, M90, M99  
 ME - Rochester - ME1-ME20, ME99  
 MK - Milton Keynes - MK1-MK19, MK40-MK46, MK77  
 ML - Motherwell - ML1-ML12  
 N - London - North - N1, N1C, N1P, N2-N22, N81  
 NE - New Castle Upon Tyne - NE1-NE13, NE15-NE49, NE61-NE71, NE82, NE83, NE85, NE88, NE92, NE98  
 NG - Nottingham - NG1-NG25, NG31-NG34, NG70, NG80, NG90  
 NN - Northampton - NN1-NN18, NN29  
 NP - Newport - NP4, NP7, NP8, NP10-NP13, NP15, NP16, NP18-NP20, NP22-NP26, NP44  
 NR - Norwich - NR1-NR35, NR99  
 NW - London - NW1-NW11, NW1W, NW26  
 OL - Oldham - OL1-OL16, OL95  
 OX - Oxford - OX1-OX5 - OX7-, OX9-OX18, OX20, OX25-OX29, OX33, OX39, OX44, OX49  
 PA - Paisley - PA1-PA19  
 PE - Peterborough - PE1-PE16, PE19-PE38, PE99  
 Perth - PH1-PH16

## UK Shipping Zones

### Parcelforce Zone 2

AB - Aberdeen - AB31, AB33-AB38, AB45, AB52-AB56  
FK - Falkirk & Stirling - FK17-FK21  
HS - Outer Hebrides - HS1-HS9  
IV - Inverness - IV1-IV3, IV10-IV28, IV30-IV32, IV36, IV40-IV49, IV51-IV56, IV99  
KA - Kilmarnock - KA27, KA28  
KW - Kirkwall - KW1-KW3, KW5-KW17  
PA - Paisley - PA20-PA38, PA41-PA49, PA60-PA78, PA80  
PH - Perth - PH17-PH26, PH30-PH44, PH49, PH50  
PO - Isle of Wight - PO30-PO41  
ZE - Lerwick - ZE1-ZE3

## UK Shipping Zones

### Parcelforce Zone 3

BT - Belfast - BT1-BT49, BT51-BT58, BT60-BT71, BT74-BT82, BT92-BT94  
IM - Isle of Man IM1-IM9, IM99  
TR - Truro (Scilly Isles) - TR21-TR25

## UK Shipping Zones

### Evri Zone B

AB - Aberdeen - AB35-AB38, AB53-AB56  
BT - Northern Ireland - All BT postcodes (excludes sending from BT to standard UK postcodes)  
FK - Falkirk - FK17-FK22  
Outer Hebrides - All HS postcodes  
Isle of Man - All IM postcodes  
Inverness - All IV postcodes  
KA - Kilmarnock - KA27-KA28  
KW - Kirkwall - All KW postcodes  
PA - Paisley - PA17-PA18, PA20-PA38, PA41-PA80  
Perth - PH3, PH5-PH7, PH10-PH11, PH13-PH50  
PO - Portsmouth - PO30-PO33, PO35-PO41  
TR - Truro TR21-TR25  
Shetland - All ZE postcodes